



ExactCare Partner Portal

Patient Statuses



Assessment Scheduled:

A patient who has an assessment scheduled, but it has not been conducted.



Awaiting Scheduling:

A patient who has not had their assessment scheduled.



Declined Service:

A patient who declined service prior to their scheduled assessment or a patient who declined during their assessment.



Patients Discharged:

A patient who declined service after their completed assessment.



Patients on Service:

A patient who had an assessment and has received at least one medication delivery from ExactCare.



New Patients:

A patient who had an assessment, but has not received any medication deliveries from ExactCare.